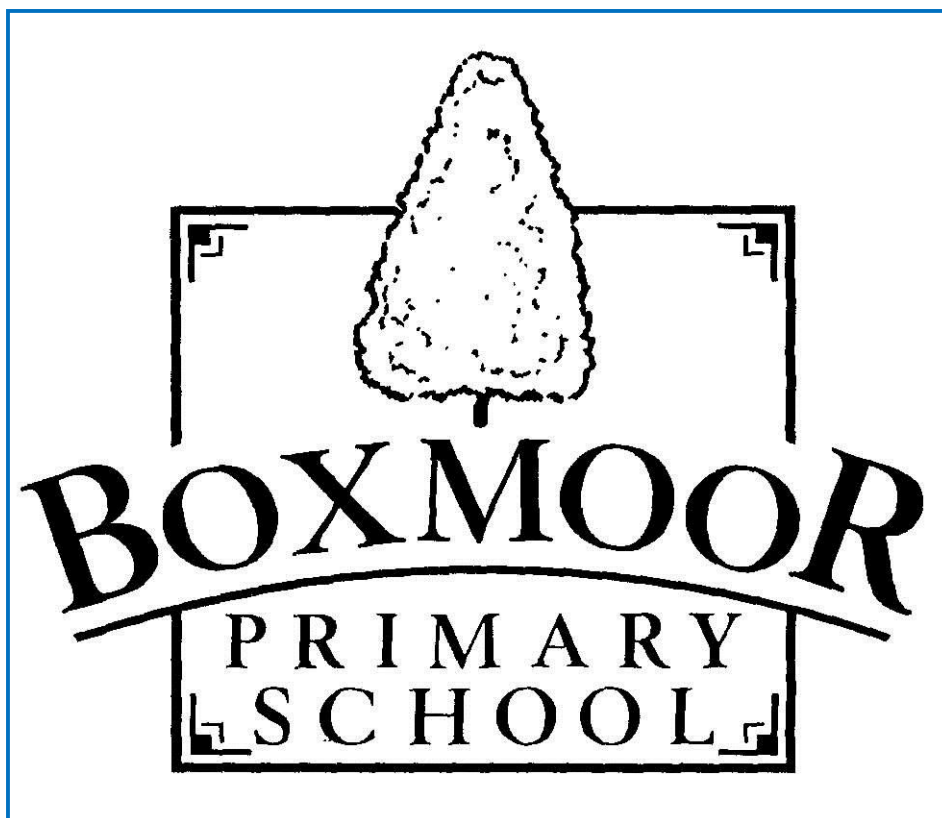


Parent Code of Conduct



Approved by:	Boxmoor Governing Body	Date:
Last reviewed on:	September 2026	
Next review due by:	September 2028	

Purpose

This code of conduct has been developed to complement and enhance the scope of the school's existing policies relating to conduct and behaviour.

It is designed to give clear guidance on the standards of behaviour all parents and carers are expected to observe, and the school will provide a copy to all existing parents and carers and also notify new parents and carers of this code and the expectations as part of their induction programme.

Setting an Example

All parents and carers who enter the school site at any time set examples of behaviour and conduct which can influence pupils. All staff members have the right to work without fear of violence or abuse;

therefore, physical attacks, threatening behaviour, and abusive or insulting language towards staff members, governors, visitors, pupils or other parents and carers may result in individuals being removed from the premises. All parents and carers must, therefore, demonstrate high standards of conduct in order to encourage our pupils to do the same. Parents and carers are held responsible for

the behaviour of others visiting the school on their behalf, e.g. another family member collecting pupils.

Expected Behaviour

- Parents and carers will be aware of school policies and know that copies of these are available from the school office, and are published on the school's website. Parents and carers must ensure that they act in accordance with school procedures at all times whilst on the school premises.
- All Parents and carers are encouraged to promote positive and prosocial behaviours and respect one another, all children and staff.
- Physical abuse, rude or aggressive behaviour, bad language, racism or sexism directed towards another parent, carer, pupil or member of staff will not be tolerated.
- Parents and carers are expected to support the staff in maintaining discipline and good behaviour in the school.
- Complaints made by parents or carers should go through the correct channels. If a parent or carer has a concern or an issue about another parent, carer or child in the school, they must not approach them directly but report their concerns to the school, as set out in the Complaints Policy. Any personal matters that are not connected to the school should be dealt with off the school premises.
- If a parent or carer is unhappy with the school, they must discuss this in line with the Complaints Policy and not harm the school's reputation by using social media or social networking sites to express their opinion.
- All parents and carers should only enter the school building through the main door and report their attendance to the front desk, unless invited in by a member of staff.

Inappropriate Behaviour

- The Governing Body takes instances of inappropriate behaviour very seriously and will not tolerate any circumstances which may make pupils or members of staff feel threatened or uncomfortable. Any action resulting in another individual feeling threatened or uncomfortable, can be sufficient to bar parents and carers from the premises.

- Parents and carers are discouraged from denigrating or exclusive practices that may cause offence or influence negative perceptions towards one another, the children, and/or the staff.
- The use of foul and abusive language will not be tolerated on the school premises.
- Parents and carers will not discriminate against any individual, whether a staff member, pupil or another parent or carer.
- Bullying, harassment or intimidation, including emotional, physical, sexual and verbal abuse, will not be tolerated under any circumstances.
- No parent or carer should enter the school premises under the influence of drink or drugs.
- No parent or carer should enter the school premises with a dog apart from assistance dogs.
- Parents and carers will not confront other parents, carers or children, regarding their conduct.
- The school holds the right to escort anyone off the premises who is displaying aggressive, disruptive or offensive behaviour.
- The school has the authority to ban parents and carers from the school site who repeatedly display unacceptable behaviour.
- Making frequent and persistent contact with an individual either through face to face contact, phone calls or sending numerous emails or text messages may be deemed as harassment.
- Under section 547 of the Education Act 1996, it is an offence for any person to cause a nuisance or disturbance on school premises, and that the police may be contacted to assist in the removal of individuals from the premises, where necessary.

Smoking, Alcohol and Other Substances

- Parents and carers will not smoke on the school premises.
- Parents and carers will not smoke whilst working with or supervising pupils off-site, such as when on educational visits or during school events.
- Bringing illegal substances or alcohol onto school premises is not permitted unless expressly requested by the school (e.g bring a bottle for the tombola or a school campout).
- If the school believes that parents or carers alcohol or drug usage is impacting on the safety and wellbeing of a child, the school has a duty to raise a child protection concern and take appropriate action in accordance with the school's Child Protection Policy, including referral to Children's Services.

Use of Social Media and Online Messaging

- Parents and carers are expected to act in accordance with the school's Online Safety Policy when discussing the school on social networking sites and messaging apps.
- While the school embrace the simplicity and ease of social media and instant messaging online; we ask however that these forums are not be used to fuel campaigns and voice complaints against the school, school staff, parents and carers, or children. In the event of defamation, the school will take legal action. 'Think before you post!'
- Parents and carers must not attempt to befriend or contact members of staff or pupils through social media. Where contact has been attempted, this will be reported to the headteacher.
- Cyber bullying of any kind will not be tolerated and will be dealt with as a serious incident.
- Parents and carers will not post on social media anonymously or under an alias in order to evade the guidance given in this policy.
- Should any issues arise from contact over social media or messaging apps, the school will act by contacting parents directly, to stop any issues continuing or escalating.
- The headteacher may contact the police or seek legal action where necessary.

Managing Inappropriate Conduct

In the instance of inappropriate behaviour, the school will follow a number of procedures, depending on the severity of the situation, and these may include contacting the police and ultimately barring individuals from the school premises.